

## Acoustical Ceilings

# 10 Year 104/90 Limited Warranty

CertainTeed Ceilings Corporation warrants certain Standard Mineral, Gypsum and Composite Acoustical Ceiling Panels described below against visible sag, warping, shrinking, buckling, and delamination as a direct result of manufacturing defects for ten (10) years from the date of installation of the ceiling panels subject to the conditions set forth below:

### TERMS AND CONDITIONS

1. The panels shall be installed in accordance with all applicable CertainTeed recommendations in effect at the time of installation, using approved installation procedures described in the Ceiling Systems Handbook published by the Ceilings & Interior Systems Construction Association.
2. The panels shall be installed only in areas free from excessive humidity and the temperature and humidity conditions must not exceed 104 degrees Fahrenheit (40 degrees C) and 90% relative humidity following installation with the environmental conditions being controlled within those limits. Any deviation from those limits in the building or portions of the building shall void the warranty.
3. No water or water vapor from sources including but not limited to condensation, leaking pipes and/or ducts or steam shall come in contact with the panels or grid system.
4. The acoustical panels must not be used to support any other material such as light fixtures or mechanical equipment, except fiberglass insulation installed in accordance with CertainTeed recommendations.
5. Prior to installation, the acoustical panels must be stored in a dry and clean area, protected from possible damage caused by rain, snow, and excessive moisture. The acoustical panels must also be protected against possible impacts and abrasions while on the construction site.
6. The plenum space above the ceiling panels must not be used as a duct to supply conditioned air to the building. Also, the plenum shall not be vented to the outside air in such a way as to allow humidity above warranty conditions to exist within the plenum.

DEVIATIONS FROM THESE TERMS AND CONDITIONS SHALL VOID THE WARRANTY.

### EXCLUSIONS

Damage caused by improper maintenance, abuse, fire, exposure to smoke, fumes, chemical vapors, exterior elements, freezing temperatures, vibrations and normal wear and tear are not covered by this warranty.

This warranty excludes consequential damages that may result from the presence of standing water, or where moisture is in direct contact with the ceiling materials. Causes could include, but are not limited to, building leaks, condensation, and HVAC system performance failure.

This warranty covers the following certain standard products including Protectone® and Time-Rated versions: Adagio™; Avalon Dimensions™; Baroque™ Customline® (BQCL/BQCLN-224, -448, -812); Baroque™ High NRC (BET DP); Cashmere®\* (CM, CMR, CMTS, CMF, CMO, CMB); Concorde 90™ (HHC); Desert Sand™; Envirogard™; Fine Fissured (HHF, FFR, FFT); Fine Fissured Customline® (FFCL); Gyptone® (BASE 31™, LINE 4™, POINT 11™, QUATTRO 20™); International Baroque™ (BET BS); Sand (SH, SHP); Sand Micro™ (SHM); Sand Micro™ Customline®; School Board® (SB); Serene™ (BET-3\_7); Sky™; Symphony® g; Symphony® m; Theatre Black (NDP-Black); Tufcore™; Vantage 10™ (VAN); Vinylrock™ X; VinylShield™ A, C; VinylTone™. Additionally all foil backed 2' x 2' non face-scored products.

\*All standard Cashmere® products excluding 2x4 face scored products, Integrated Accents, Imagination Series, Frameworks, and Fixture Options.

Should CertainTeed's acoustical panels visibly sag, warp, shrink, buckle or delaminate during the warranty period, written notice must be given within 30 days after first observing this condition to the following address: CertainTeed Ceilings Corporation, Technical Services Department, P.O. Box 860, Valley Forge, PA 19482 USA. If upon investigation, CertainTeed finds that the visible sagging, warping, shrinking, buckling or delamination is caused by manufacturing defects and is covered under this warranty, owner's sole remedy and CertainTeed's liability shall be limited to CertainTeed furnishing new material of the same or similar type and grade in an amount equal to that which is determined to be defective. CertainTeed does not warrant that the replacement panels will match the exact color of remaining in-place panels. CertainTeed shall not be responsible for any installation or replacement costs.

THE FURNISHING OF SUCH PANELS SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND THE EXCLUSIVE REMEDY OF CUSTOMER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIABILITY IS LIMITED TO THE ABOVE AND CERTAINTEED SHALL IN NO EVENT BE LIABLE FOR LABOR CHARGES, INCLUDING BUT NOT LIMITED TO LABOR CHARGES IN CONNECTION WITH REMOVAL OR REPLACEMENT OF SAGGING OR DAMAGED PANELS, NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

No representative of CertainTeed has the authority to make any representation or promise with respect to this limited warranty except as stated herein.

Owner: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State/Province: \_\_\_\_\_

Zip/Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Contractor/Installer: \_\_\_\_\_ Date Installed: \_\_\_\_\_



CertainTeed Ceilings Corporation, P.O. Box 860, Valley Forge, PA 19482, U.S.A.