

Acoustical Ceilings and Suspension Systems

15 Year Limited Warranty

CertainTeed Ceilings Corporation warrants for 15 years from the date of installation that certain Standard Mineral, Fiberglass, Gypsum and Composite Acoustical Ceiling Panels described below when installed together with certain CertainTeed Ceiling Suspension Systems in accordance with the manufacturer's recommendations, against visible sag, warping, shrinking, buckling and delamination as a direct result of manufacturing defect and that the suspension system shall not incur 50% red rust as defined by ASTM B 117 test procedures during the 15 years of this limited warranty. This limited warranty is subject to further conditions outlined below:

TERMS AND CONDITIONS

1. The panels and suspension systems shall be installed in accordance with all applicable CertainTeed recommendations in effect at the time of installation, using approved installation procedures described in the Ceilings Systems Handbook published by the Ceilings & Interior Systems Construction Association.
2. The panels and suspension systems shall be installed only in areas free from excessive humidity and the temperature and humidity conditions must not exceed 104 degrees Fahrenheit (40 degrees C) and 90%, or 95% (fiberglass ceiling products and Protectone® Fire-Rated Aluminum Capped System) or 100% (Aquarock™ and Environmental Aluminum System) relative humidity following installation with the environmental conditions being controlled within those limits. Any deviation from those limits in the building or portions of the building shall void the warranty.
3. These systems cannot be used in exterior applications where standing water is present or where moisture will come in direct contact with the ceiling.
4. No water or water vapor from sources including but not limited to condensation, leaking pipes and/or ducts or steam shall come in contact with the panels or suspension system.
5. The panels must not be used to support any other material such as light fixtures or mechanical equipment except fiberglass insulation installed in accordance with CertainTeed recommendations.
6. Prior to installation, the panels and suspension systems must be stored in a dry and clean area, protected from possible damage caused by rain, snow, and excessive moisture. The panels and suspension systems must also be protected against possible impacts and abrasions while on the construction site.
7. The plenum space above the ceiling panels must not be used as a duct to supply conditioned air to the building. Also, the plenum shall not be vented to the outside air in such a way as to allow humidity above warranty conditions to exist within the plenum.

DEVIATIONS FROM THESE TERMS AND CONDITIONS SHALL VOID THE WARRANTY.

EXCLUSIONS

Damage caused by improper maintenance, fire, exposure to smoke, fumes, chemical vapors, exterior elements (excluding Aquarock™), freezing temperatures (excluding Aquarock™), vibrations, abuse and normal wear and tear are not covered by this warranty.

This warranty excludes consequential damages that may result from the presence of standing water (excluding Aquarock), or where moisture is in direct contact with the ceiling materials. Causes could include, but are not limited to, building leaks, condensation, and HVAC system performance failure.

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This warranty covers the following certain CertainTeed standard products including Protectone versions: Adagio™; Aquarock™; Avalon Dimensions™; Baroque™ Customline® (BQCL/BQCLN-224, -448, -812); Cashmere** (CM, CMR, CMTS, CMF, CMO, CMB); Cashmere® High NRC (CM NRCP); Desert Sand™; Envirogard™, Fine Fissured (FFR, FFT, FFCL); Fine Fissured High NRC (HHF); Gyptone® (BASE 31™, LINE 4™, POINT 11™, QUATTRO 20™); Open Plan, Prima™; Sand (SH); Sand Micro™ (SHM), Sand Micro™ Customline® (SMCL); School Board® (SB); Serene™ (BET-357); Sky™; Symphony® f, Symphony® g, Symphony® m, Theatre Black (NDP-Black); Tufcore®; Vantage 10™ (VAN); Versatone™; Vinylrock® X; and VinylShield™ when installed with any of the following CertainTeed Suspension Systems: Classic Hook, Protectone® Classic Fire-Rated Hook, Classic Stab, Protectone® Classic Fire-Rated Stab, Elite Narrow Stab, Protectone® Elite Narrow Fire-Rated Stab, Protectone® Fire-Rated Aluminum Capped, Smoothline Bolt Solt, Protectone® Smoothline Fire-Rated Bolt Slot, and Environmental Aluminum System.

*All standard Cashmere® products excluding 2'x 4' (600 x 1200mm) face-scored products, Integrated Accents, Imagination™ Series, Frameworks and Fixture Options.

Should CertainTeed's acoustical panels visibly sag, warp, shrink, buckle, or delaminate or the CertainTeed suspension system incur 50% red rust during the warranty period, written notice must be given within 30 days after first observing this condition to the following address: CertainTeed Ceilings Corporation, Technical Services Department, P.O. Box 860, Valley Forge, PA 19482 USA. If upon investigation, CertainTeed finds that the visible sagging, warping, shrinking, buckling or delamination or 50% red rust is caused by manufacturing defects and is covered under this warranty, owner's sole remedy and CertainTeed's liability shall be limited to CertainTeed furnishing new material of the same or similar type and grade in an amount equal to that which is determined to be defective. CertainTeed does not warrant that the replacement panels will match the exact color of remaining in-place panels. CertainTeed shall not be responsible for any installation or replacement costs.

THE FURNISHING OF SUCH PANELS AND/OR SUSPENSIONS SYSTEMS SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF CUSTOMER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIABILITY IS LIMITED TO THE ABOVE AND CERTAINTEED SHALL IN NO EVENT BE LIABLE FOR LABOR CHARGES, INCLUDING BUT NOT LIMITED TO LABOR CHARGES IN CONNECTION WITH REMOVAL OR REPLACEMENT OF SAGGING OR DAMAGED PANELS AND/OR 50% RED RUSTED SUSPENSION SYSTEMS, NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

No representative of CertainTeed has the authority to make any representation or promise with respect to this limited warranty except as stated herein.

Owner: _____

Address: _____ City: _____ State/Province: _____

Zip/Postal Code: _____ Country: _____

Contractor/Installer: _____ Date Installed: _____



CertainTeed Ceilings Corporation, P.O. Box 860, Valley Forge, PA 19482, U.S.A.

